

A photograph of several hands of different skin tones stacked together in a circle, symbolizing unity and teamwork. The hands are positioned in a way that they form a central point, with fingers pointing outwards. The background is a plain, light-colored surface.

Basic Concepts of Intercultural Communication

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How do people adapt to other cultures?

Assimilation

adaptation





What is the meaning of assimilation?

the process of becoming an accepted part of a country or group
Longman online dictionary

What must you do to become accepted?

Change your customs?

Change your behaviour?

Change your values?

To what extent?

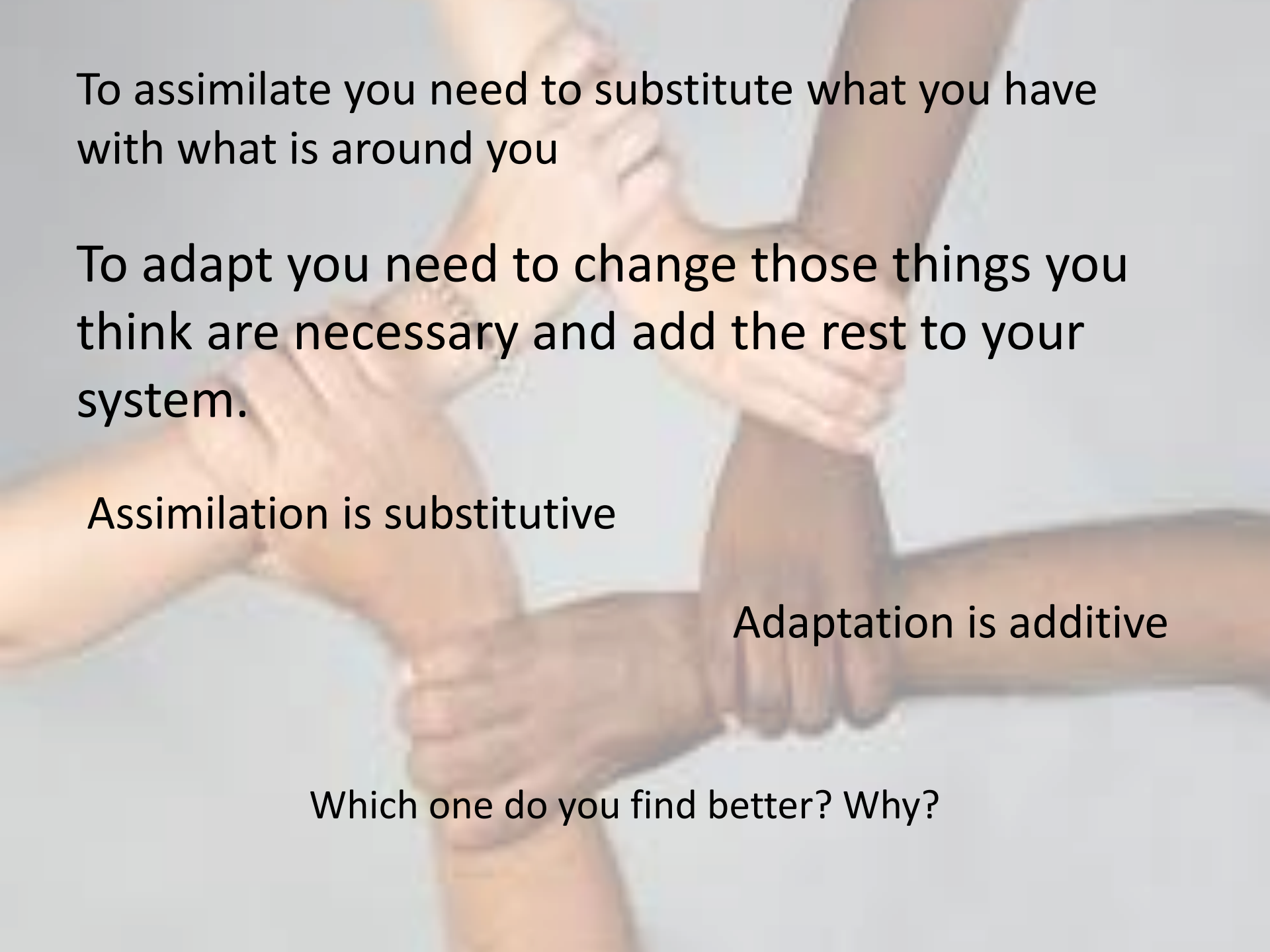


What is adaptation?

the process of changing something to make it
suitable for a new situation

Longman online dictionary

How much change is suitable?



To assimilate you need to substitute what you have with what is around you

To adapt you need to change those things you think are necessary and add the rest to your system.

Assimilation is substitutive

Adaptation is additive

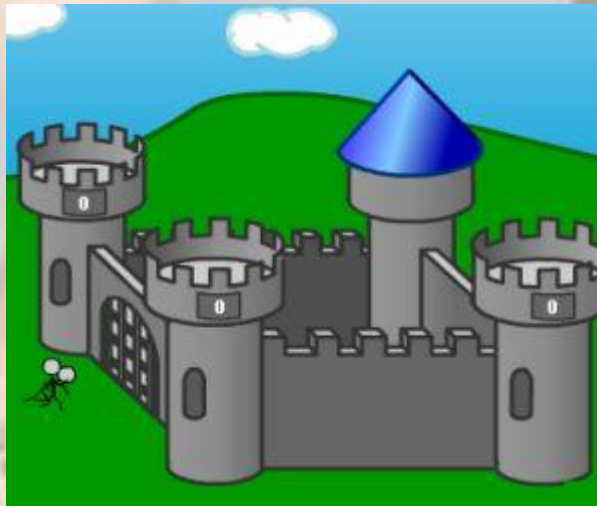
Which one do you find better? Why?

Cultural sensitivity Stages



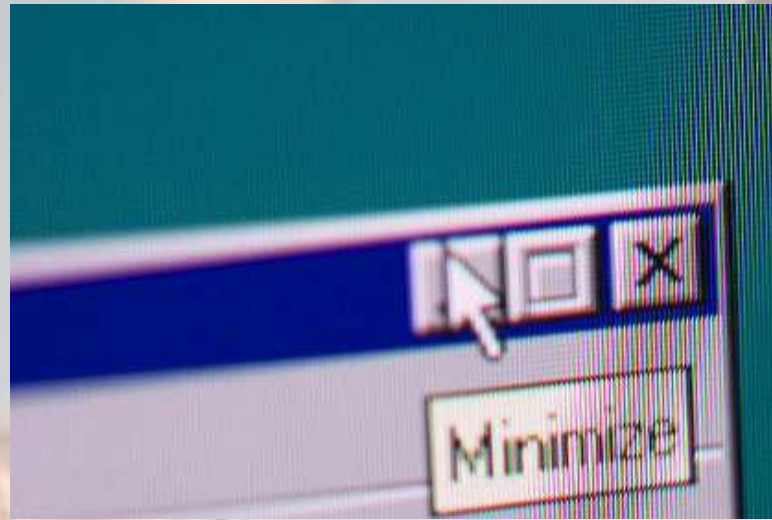
1. Denial

1. No perception of differences
2. Use stereotyping; i.e. Africans, Women
3. 'us' versus 'them'
4. Discriminate against the 'other'



2. Defense

- Aware of cultural diversity but consider it as negative.
 - Feel threatened by the outside world, and want to protect their ethnic identity.
1. 'us': positive 'them': negative.
 2. Our culture the best in the world
 3. Opposite extreme : my culture bad, new culture the best
 4. In extreme cases, this attitude might encourage violence against ethnic minorities.



3. Minimization

1. Minimize differences;
2. Emphasize similarities among people
3. Only look at visible differences
4. Have more knowledge about other cultures
5. But in key questions : My culture better



4. Acceptance

1. Recognize and explore cultural differences
2. People consider themselves as a cultural being
3. Tolerant when facing something unknown
4. No black and white/wrong or right answer to questions.
5. But, tolerance is not full acceptance of other people's culture.



5. Adaptation

1. Not only understand the other culture but also can put yourself in place of others.
See the world from the perspective of another culture.
2. They are able to change their behaviour to fit into a new environment.
3. One person can become 'bicultural' or 'multicultural'.



6. Integration

1. People have understood another culture(s) so well that they can solve the problems which happen because of such differences.
2. They decide about their own identity, which is developed based on parts of various cultures.
3. They have the ability to evaluate various elements in a culture more objectively.

stages of becoming a 'multi culturalist'

Denial

defense

minimization

acceptance

adaptation

integration

Ethnocentric stages

Ethnorelative stages

